

FACULTY OF MANAGEMENT

M.B.A. II – Semester (OLD) & (Evening) Examination, May / June 2019

Subject: Human Resource Management

Course No. 2.1

Time: 3 Hours

Max. Marks: 80

Note: Answer all the questions.

**PART – A (10x2 = 20 Marks)
[Short Answer Type]**

1. Answer the following in not more than 75 words.

- a) HR Matrix
- b) Job Analysis
- c) E-Recruitment
- d) Cohort analysis
- e) Quality of Work Life
- f) Golden Shake Hand
- g) HR Outsourcing
- h) Grievance
- i) Competence Mapping
- j) HRM Typology

**PART – B (5x12 = 60 Marks)
[Essay Answer Type]**

Note: Answer all the questions by using internal choice.

- 2 a) Critically examine the role of HRM in changing environment.
OR
b) Discuss the scope and functions of HRM.
- 3 a) Explain critically the system exchange model of job analysis.
OR
b) Examine Kirkpatrick Model of Training.
- 4 a) Explain the methods of Job Evaluation.
OR
b) Explain the methods of Performance Appraisal of Human Resource.
- 5 a) What is the HR utility framework? Explain.
OR
b) Enumerate the importance of Employee Engagement Index.
- 6 a) Explain the different components of HRM strategies.
OR
b) “Emotionally balanced workforce displays higher levels of competence at work”. Discuss.
