FACULTY OF MANAGEMENT

M.B.A. I – Semester (CBCS) Examination, October / November 2021

Subject: Management & Organizational Behavior

Paper - MB - 101

Time: 2 Hours Max. Marks: 80

PART - A

Note: Answer any four questions. $(4 \times 5 = 20 \text{ Marks})$

- 1 What is Goal Conflict?
- 2 What is Group cohesiveness?
- 3 What is Matrix structure?
- 4 What is Attribution Theory of perception?
- 5 What is Centralization?

PART - B

Note: Answer any four questions.

 $(4 \times 15 = 60 \text{ Marks})$

- 6 What are the major functions of management? Explain the functions of planning in detail and state its limitations.
- 7 What is Span of Management? Explain the factors affecting the Span of Management. Also explain what is Line and Staff Organization Structure with their advantages.
- 8 Explain the system of bureaucracy and discuss its advantages and disadvantages.
- 9 Explain in detail, with diagram the 'Rational model of decision making' with examples.
- 10 Define the term 'perception' and explain 'perception process'.
- 11 What do you mean by personality? What are the determinants of personality? How is the study of personality helpful to managers?
- 12 Define leadership. Explain atleast three styles of leadership with examples.
- 13 Explain in brief, the conflicts in a group and their reactions.
- 14 Discuss any two forms of organization structure with their merits and demerits.
- 15 What do you mean by change? What are the challenges of change? What are the parameters determining scope of change in an organization?
